



## VACANCY

<b>REFERENCE NR</b>	<b>:</b>	<b>VAC00776/22</b>
<b>JOB TITLE</b>	<b>:</b>	<b>Consultant: Supplier Relationship Management</b>
<b>JOB LEVEL</b>	<b>:</b>	<b>D2</b>
<b>SALARY</b>	<b>:</b>	<b>R424 978 – R708 297</b>
<b>REPORT TO</b>	<b>:</b>	<b>Technical Lead: Infrastructure PMO</b>
<b>DIVISION</b>	<b>:</b>	<b>IT Infrastructure</b>
<b>DEPT</b>	<b>:</b>	<b>Infrastructure PMO</b>
<b>LOCATION</b>	<b>:</b>	<b>SITA Centurion</b>
<b>POSITION STATUS</b>	<b>:</b>	<b>Permanent (Internal &amp; External)</b>

### Purpose of the job

The job will be responsible for planning, designing and implementing the supplier management framework for SITA network services; Develop, execute and maintain a strategy to manage suppliers and ensure the delivery of network services in line with agreed service levels for SITA key clients.

### Key Responsibility Areas

- Ensure that architecture development and execution is in line with supplier offering and services best practices where network infrastructure, solutions and services and strategy outcomes for WAN are concerned;
- Develop strategy for managing networks suppliers to ensure alignment with organizational objectives;
- Monitor supplier performance on operation, maintenance and governance across the provisioning of the Wide Area Network and Local Area Network to ensure effective and efficient service delivery;
- Manage supplier relationships in line with contracted Service Level Agreements for cost reduction and increased performance;
- Ensure that the design and administration of supplier contracts fully adheres to and is in line with SITA's disaster recovery and business continuity strategies;
- Risk Governance, Compliance and Audit Expectations; and
- Ensure effective management of resources (i.e., budget/ finances, asset) within the unit.

### Qualifications and Experience

**Minimum:** National Diploma/ Degree in Computer Science /Information Technology/Engineering or relevant equivalent NQF Level 7

Certification: General Management ITIL

**Experience:** 6-7 years in the provision of ICT services / solutions, general management, business support/operations as well as in the provisioning of large systems within the corporate which should include the following: 3 - 5 years ICT Service Delivery Management experience with a sound understanding of the underpinning technologies. IT/Service Delivery exposure on ITSM (Service Management) practices and principles Formal project management and ITIL certification 5 years IT contracts and vendor management experience.

## **Technical Competencies Description**

In depth knowledge of IT Models and Frameworks Excellent Vendor Management. Excellent stakeholder management Excellent Project Management skills ICT Business Environment and Landscape Governance and Risk Management Extensive knowledge of aspects of internet connectivity, network switching and routing and wireless infrastructure. Knowledge and understanding of ICT technologies, legislation, policies and procedures. Knowledge of PFMA and procurement procedures in Government. Understanding continual improvement through service/process monitoring and evaluation Expertise in contract negotiation procedures. Architecture, analysis, ICT security and project management Financial Management Hosting Systems Disaster Recovery Systems, Tools and Strategies Main Hosting. Services Site Infrastructure Administration and Management IT security Virtualisation, Systems management Cloud Infrastructure.

## **Other Special Requirements**

N/A.

## **How to apply**

Kindly send you CV to: [Malebo.recruitment@sita.co.za](mailto:Malebo.recruitment@sita.co.za)

## **Closing Date: 25 August 2021**

## **Disclaimer**

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be considered.
- CV's sent to incorrect email address will not be considered